

CMS Broadband Telephone Service (VOIP)

<u>FEATURE</u>	<u>Feature Access Codes</u> <u>DESCRIPTION</u>	<u>ACTIVATION</u>	<u>DEACTIVATION</u>
Call Forwarding Always	Forwards All calls.	*72 Follow Prompts	*73
Call Forwarding Busy	Forwards calls only when line is busy.	*90 Follow Prompts	*91
Call Forwarding No Answer	Forwards calls if not answered.	*92 Follow Prompts	*93
Call Forwarding No Internet	Forwards calls if VOIP ATA is unreachable.	*94 Follow Prompts	*95
Calling Line ID Delivery Blocking per Call	Blocks your caller ID information from being sent.	*67 Dial Number	
Call Return	Plays back the last number that called and allows the number to be dialed.	*69	
Last Number Redial	Redials the last call.	*66	
Clear Voicemail Waiting Tone	Resets the voicemail waiting tone.	*99	
Cancel Call Waiting	Disables call waiting for the duration of your call.	*70 Dial Number	

Voicemail Instructions

To setup your voicemail for the first time

1. Dial *98
2. Enter your default pass code – Last 4 digits of your phone number
3. Follow the prompts.

To check messages:

From your Phone

1. Dial *98
2. Enter your pass code (default is the last 4 digits of your phone number)
3. Follow the prompts.

From the outside

1. Dial your phone number
2. Wait for the voicemail greeting
3. Enter the * key
4. Enter your pass code (default is the last 4 digits of your phone number)
5. Follow the prompts.

* A stutter in dial tone when picking up your telephone indicates there is voicemail waiting.